

Quality Letter 23-06

Recipient Oversea Sales

Title **Quality Letter 23-06 BSM170B's power turning off after integrating with InBody**

1. We are much appreciated for the ahrd work from Braches and Subsidiaries
2. Purpose: Solusion for the issue of the BSM170B's power turning off after integrating it with InBody
- Information -

1. Model : BSM170B

2. Details: The issue is BSM170B's power turning off when it is connected to InBody products via Bluetooth communication.

The cause of this issue is power-off timer setting value is being stored in incorrect memory address due to software bug(BSM170-A023-025)
BSM170B is designed to reset the power-off timer setting value when it is connected to InBody. However, the issue arises because '0 seconds' data was stored at the memory address, causing the BSM170B to power off immediately upon connection.

The solution is to reconfigure the power-off timer setting value, which will resolve the issue.

3. Measures : Request for re-set of power-off timer setting in stock devices.
※ Refer to "Power-off timer setting method" sheet

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InBody

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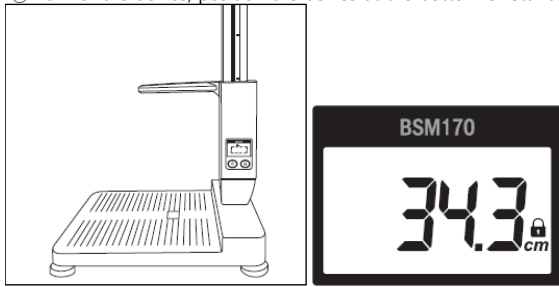
Dept. : Quality Management / Quality & Innovation

PIC : Guhyun Kim

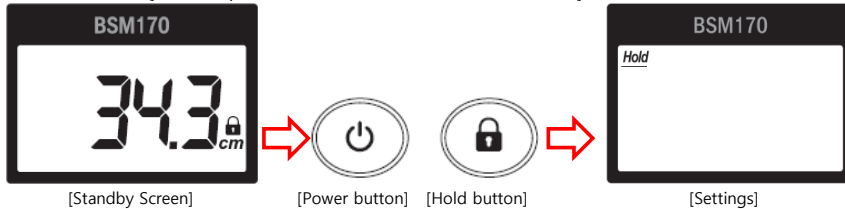
Email : june04@inbody.com

1. Enter Settings

① Turn of the device, position the device at the bottom of Stand. (Height 34.3~34.8cm)

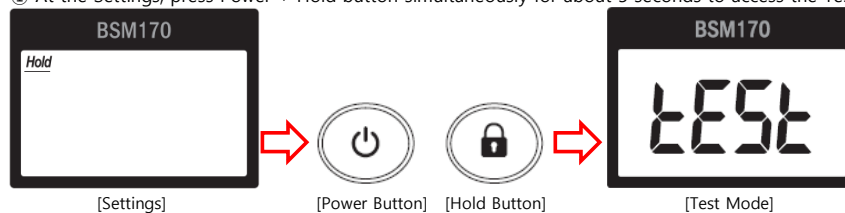


② At the standby screen, press Power + Hold button simultaneously for about 3 seconds to access the settings.



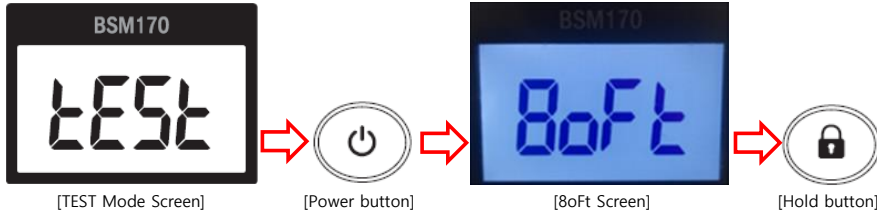
2. Enter Test Mode

① At the Settings, press Power + Hold button simultaneously for about 5 seconds to access the Test Mode.

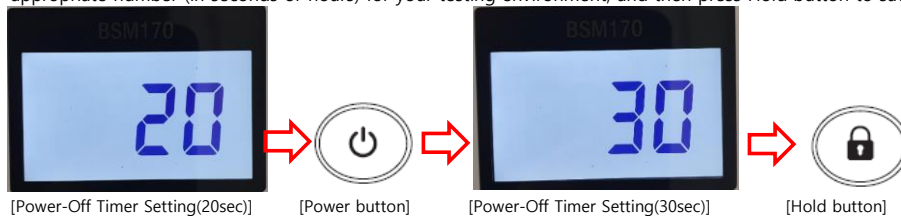


3. Power-off timer setting mode

① Initial screen -> Press Power button to mode to 8oft -> Press Hold Button in 8oFt screen



② 10, 20, 30, 1H, 2H, 3H will be display in Power-off timer setting mode. Use the Power button to select the appropriate number (in seconds or hours) for your testing environment, and then press Hold button to save.



4. Exit

① At the Test Mode screen, press Power button to move to the '7End' screen, then press the Hold button to move to the settings.

② In Settings screen, press the Power button to move to 'Exit', then press the Hold button to return to the standby screen.

